

# Need Help Paying Rent or Utilities Because of COVID-19?

## City ERAP Now Accepting Applications



Renters within Greensboro city limits may qualify for up to 12 months total (past due + currently due + future) rent and/or utility payment assistance per household. Assistance goes directly to landlords and utility companies.

Renters may apply for assistance or landlords may apply on their behalf. US citizenship is not required.

**Who should apply?** Renters at least 18 years old with formal or informal lease agreements who are members of households that:

- ✓ Rent within Greensboro city limits.
- ✓ Have a total household income before taxes at or below 80 percent of the area median income (AMI) – or average Greensboro household income.
- ✓ Include at least one person who has experienced a financial hardship due directly or indirectly to COVID-19.
- ✓ Include at least one person who is at risk of experiencing homelessness or housing instability.

**How do I apply?** Fill out an **application online** ([bit.ly/3lt6sie](https://bit.ly/3lt6sie)). Upload these documents into the online portal to prove your eligibility:

- 1 Proof of City of Greensboro residence, such as a driver's license or any other official document showing your address
  - 2 Copy of rent statement or lease agreement and/or utility bills showing amount owed
  - 3 Household income verification for the previous two months, such as:
    - Pay stubs
    - A letter of termination or furlough from employer of someone in the household
    - Documentation that someone in the household has qualified for unemployment benefits
- Or print out an application from the **online portal**, and mail it with all required documents to: Salvation Army Greensboro, ERAP, 1311 S. Eugene St., Greensboro, NC 27406. Application may be printed out in 60 different languages.

### How do I prove financial hardship is directly related to COVID-19?

Submit one of the following as proof:

- Pay stubs or printout from employer verifying decreased income
- A letter of termination from the employer of someone in your household
- Letter from employer
- Documentation from the state Department of Unemployment Insurance showing that someone in your household has been unemployed or furloughed
- Documentation of extensive medical or funeral expenses

### How will applications be prioritized?

Priority will be given to households who:

- Have an income at or below 50% AMI. Ex: \$33,050 for a family of four
- Include a person who has been unemployed due to COVID-19 for at least 90 days prior to applying for assistance
- Applied to the Greensboro Housing Coalition under the City's CARES Act-funded emergency rent and utility assistance program and are pending assistance



[www.greensboro-nc.gov/COVIDHousingAssistance](https://www.greensboro-nc.gov/COVIDHousingAssistance)

Questions? Read our online FAQs at

[www.greensboro-nc.gov/ERAPFAQS](https://www.greensboro-nc.gov/ERAPFAQS) or call 336-763-6410.